



SUNY Adirondack Student Accounts/Bursar

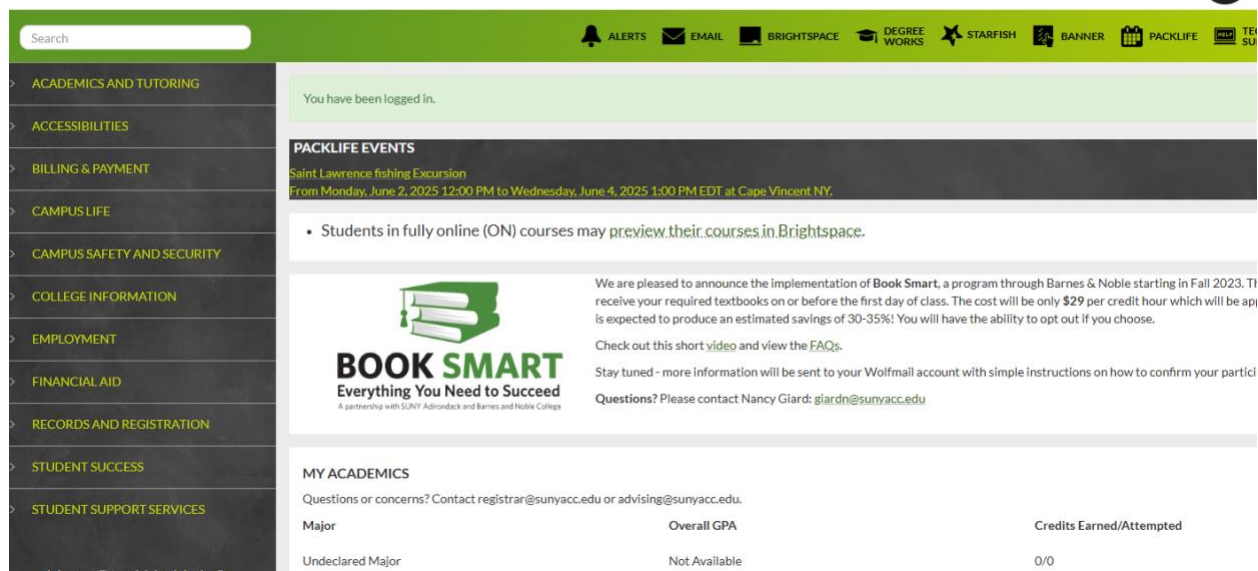
640 Bay Road, Queensbury, NY 12804-1445 | 518.743.2266 | studentaccounts@sunyacc.edu

Student Banner 9

Banner is the college's student information system. Here you can obtain your login information, register for courses, print class schedules, review and pay your student bill, find the necessary access information for the campus wireless network and check your paystub if you are a student employee.

To log into Banner, you will go through the [MYSUNYADK student portal](#) using your Network ID and password. Then select the Banner link from the menu at the top of the page.

 mySUNYADK



Search

ALERTS EMAIL BRIGHTSPACE DEGREE WORKS STARFISH BANNER PACKLIFE TEST SCORES

You have been logged in.

PACKLIFE EVENTS
Saint Lawrence fishing Excursion
From Monday, June 2, 2025 12:00 PM to Wednesday, June 4, 2025 1:00 PM EDT at Cape Vincent NY.

- Students in fully online (ON) courses may [preview their courses in Brightspace](#).

BOOK SMART
Everything You Need to Succeed
A partnership with SUNY Adirondack and Barnes and Noble College

We are pleased to announce the implementation of **Book Smart**, a program through Barnes & Noble starting in Fall 2023. You will receive your required textbooks on or before the first day of class. The cost will be only \$29 per credit hour which will be applied to your account. This program is expected to produce an estimated savings of 30-35%! You will have the ability to opt out if you choose. Check out this short [video](#) and view the [FAQs](#). Stay tuned - more information will be sent to your Wolfmail account with simple instructions on how to confirm your participation. Questions? Please contact Nancy Giard: giardn@sunyacc.edu

MY ACADEMICS
Questions or concerns? Contact registrar@sunyacc.edu or advising@sunyacc.edu.

Major	Overall GPA	Credits Earned/Attempted
Undeclared Major	Not Available	0/0

If you have any questions about navigating Banner, please contact:

Student Accounts: studentaccounts@sunyacc.edu

Financial Aid: finaidoffice@sunyacc.edu

Student Success: advising@sunyacc.edu

Help Desk: help@sunyacc.edu

Additional information about your SUNY Adirondack accounts is available via the SUNY Adirondack [technology page](#) of the website.

Navigating the Student Account Section in Student Banner 9



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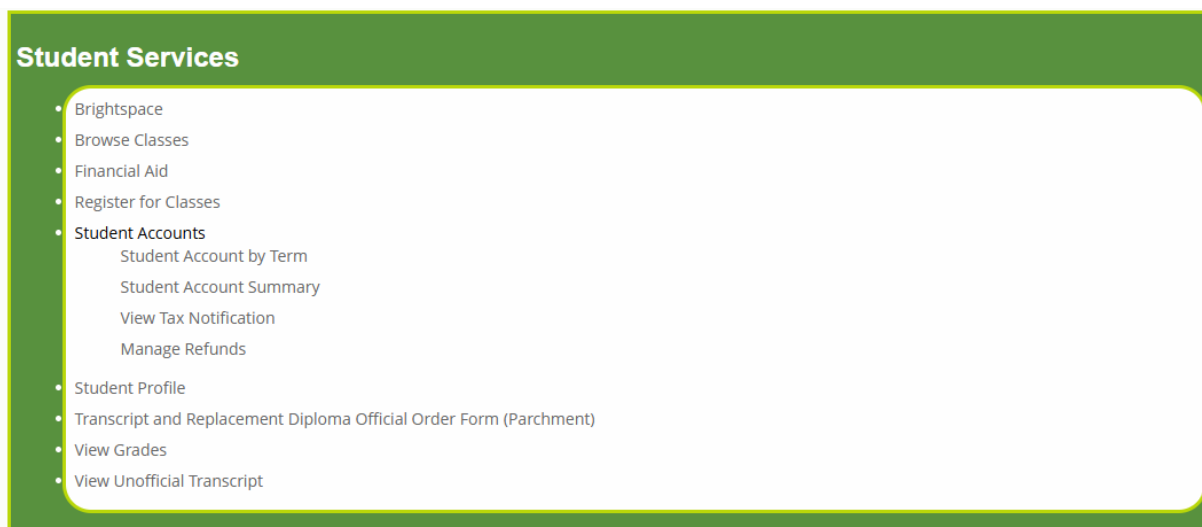
The Student Account Section is organized into a series of tabs that guide you through the information and actions you may need to take.

1. Pay Your Bill
2. Refunds
3. 1098T
4. Certificate of Residence - COR

1. Accessing the Pay Your Bill Dashboard

After logging in, select “Student Account” from the [Student Services menu](#).

Student account by term



Select Term

Click [pay now](#)

The screenshot shows the SUNY Adirondack Student Dashboard. The header is green with the SUNY Adirondack logo and name, and a settings icon and user profile icon. Below the header, there are links for "Student Dashboard" and "Account Detail for Term". The main content area is white with a yellow border. It features the title "Account Detail for Term", a "Print" icon, a "Holds" button, and a "Pay Now" button. Below the title is a dropdown menu labeled "Select Term ...".

AUTHORIZED PARTY TO PAY – If someone other than the student is paying or setting up a payment plan, the student has to first authorize the party to do so. The student signs in following the above directions. Then look for add an authorized party and follow the steps.

The authorized party will then receive an email with a customer # - click to go to Nelnet, follow the instructions. Once done, they will have created a passcode. The authorized party will need to keep the original link from the email to sign back in at a later date. (If they do not have it, the student will need to reissue the invite)

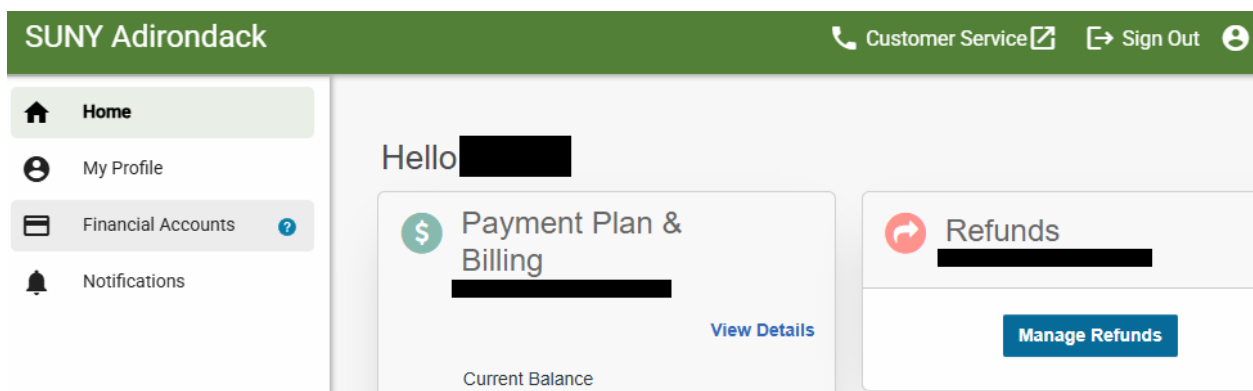
2. Refunds – issued through Nelnet (choice of direct deposit, check, or prepaid debit card)

After logging in, select “Student Account” from the Student Services menu



Pay your current Term

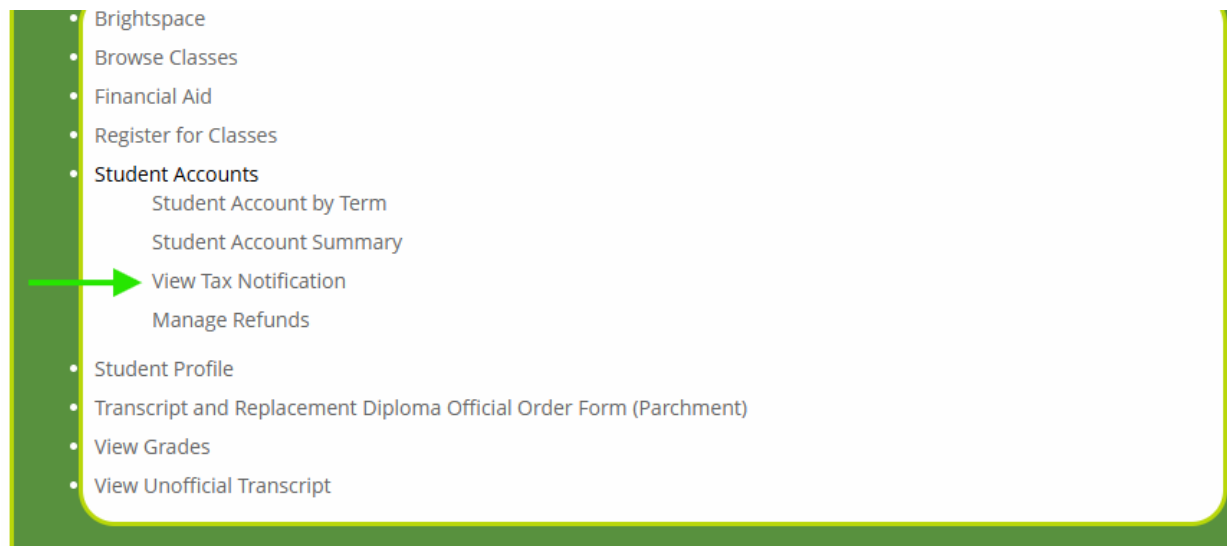
Refund management on right hand side



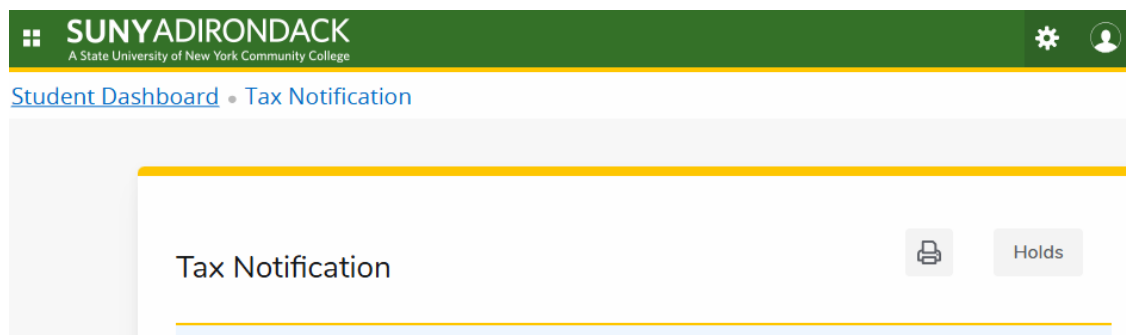
If you have problems with the Nelnet portal, call Nelnet customer service: 1-800-609-8056

3. 1098T (year end tax information)

After logging in, select "Student Account" from the Student Services menu



View Tax notification



4. Certificate of Residence – COR

Go to [In-state residency | SUNY Adirondack](#)

Warren and Washington County students download the COR form

← [Tuition & Fees](#)

**In-State
Residency**

**Net Price
Calculator**

Students are responsible for filing a Certificate of Residency each year to ensure you receive a resident rate.

Students who live in Warren and Washington counties can [file this form](#) 📎.

Those who live outside those counties should [download this form](#). 📎

Other counties go to those who live outside those counties should download this form and click the link

Warren and Washington County students complete and submit form to the student accounts office

Other Counties - complete and submit application to your county treasurer
Obtain the actual certificate from your county treasurer
Submit the COR to the Student Accounts/Bursars office

Ways to submit:

- Scan and email to studentaccounts@sunyacc.edu
- Drop it off in person to the Bursar's/Student Accounts/Business Office in Warren Hall on our Queensbury campus 640 Bay Road
- Mail it to Student Account/Bursar Office, Bay Road, Queensbury, NY 12804

**Contact Student Accounts if you have questions about your bill or a hold on your account

518.743.2266 | studentaccounts@sunyacc.edu